



INFO BRIEF

GAIN INSIGHT TO PERIPHERALS ACROSS DISTRIBUTED WORKPLACES WITH IGEL



Emerging technology plays a crucial part in how, where, and when we work. With virtual desktops and cloud-delivered digital workspaces, organizations can maintain full endpoint management and control remotely, while employees enjoy secure and productive work experiences from anywhere. And these virtual apps, desktops, and digital workspaces are now flexible enough for end-users to access them anywhere they want to work. This ultimate flexibility incurs challenges for IT administrators as they strive to provide an efficient and secure IT infrastructure and service.

IGEL offers IGEL OS, the next-gen edge OS for cloud workspaces. We are focused on end-user computing and productive, secure delivery of cloud-delivered digital workspaces. We constantly innovate to provide the best possible user experience, and place a strong emphasis on reducing capital expenses and operational overhead. We achieve this by providing and supporting a simple, smart and secure endpoint device operating system, which connects users to cloud services and their hosted desktops (Citrix, VMware, Microsoft Windows Virtual Desktop, Amazon WorkSpaces, and a variety of SaaS apps). All while enabling unified communications like MS Teams and Zoom, and demanding workloads like CAD/CAM and video editing to deliver a secure, high-fidelity, and immersive end-user experience.

In today's dispersed workplace consisting of a wide, diverse array of device-attached peripherals like cameras, headphones, speakers, card readers, and more, the Asset Inventory Tracker (AIT), a valuable function of IGEL's Universal Management Suite (UMS) management console, enables IT administrators insight into peripheral devices connected to IGEL OS-powered endpoints.

ASSET INVENTORY TRACKER

The Asset Inventory Tracker feature of the IGEL UMS identifies and collects information on USB and Bluetooth assets connected to IGEL OS-powered endpoints such as PCs, laptops, or thin clients, offering a centralized view in the UMS, while giving the IT administrator the following capabilities:

- **Asset Tracker**

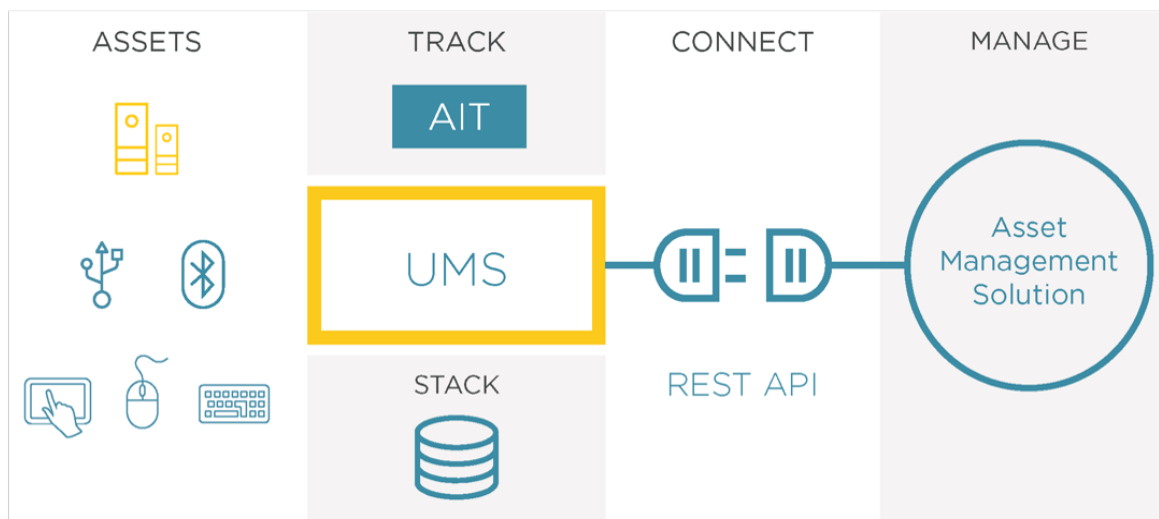
Track the status of peripheral devices connected to IGEL OS-powered endpoints from the UMS and view asset information which can include asset type, manufacturer, and model number

- **Asset Visibility**

Help prevent the use of unauthorized peripheral devices, and reduce capital expenditures related to replacement of lost or broken peripheral devices

- **Asset Management**

Enable connection to external asset management tools via the IGEL Management Interface (IMI) REST API



CONCLUSION

The Asset Inventory Tracker allows insight and status checking of peripheral devices attached to IGEL OS-powered endpoints. Not only does the inventory tracker provide insight for these devices when initially attached to an endpoint, it continues to track and offer status on a device when it is connected to a different IGEL-managed endpoint within the organization. This visibility supports IT teams in maintaining keen knowledge and understanding of peripheral devices. It is yet another of the many benefits offered by the IGEL UMS management system.