FACTSHEET

THE IGEL ADVANTAGE

 Platform-Independent Hardware Compatibility	IGEL's software-focused approach allows the freedom to deploy a broad combination of IGEL and non-IGEL hardware. This extends far beyond OS support for non-IGEL hardware and includes innovations like the OS Creator tool in Workspace Edition and UD Pocket that make supporting heterogeneous hardware at scale simple and cost-effective.
 Deployment Speed & Simplicity	Seamless integration between IGEL OS and IGEL Universal Management Suite (UMS), including extensive automation, intuitive drag-and-drop workflows, and ultra-reliable endpoint communication, ensure that new device provisioning is fast, efficient, and error-free. Non-IGEL OS devices across an enterprise can be easily converted to IGEL OS from the UMS console.
 End-User Experience	IGEL OS delivers a consistent and highly responsive experience on both IGEL and non-IGEL hardware. Customers regularly find that converting existing endpoint devices to IGEL OS achieves immediate user experience improvements across areas such as usability, responsiveness, and peripheral support. IGEL OS supports multiple unified communications solutions including Zoom and Microsoft Teams offloading with the Citrix Workspace App.
 Management Efficiency & Reliability	IGEL UMS makes it simple to define and organize profiles and configurations and deploy them to devices on both an individual or one-to-many basis by simply dragging and dropping. Reliable communication and optimizations like "buddy updates" make configuration and updates significantly faster and less prone to failure than competing offerings. The UMS Web App adds a rich graphical interface to the UMS console.
 Anywhere Access	IGEL has long recognized the challenges of managing virtual desktops and apps for work-from-home and highly mobile users in remote locations without on-site IT staff. The IGEL Cloud Gateway (ICG) feature enables secure UMS management and control for remote endpoint administrators and simple, self service onboarding and updates for remote users, while reducing infrastructure complexity and cost at remote offices.
 Technology Integrations	IGEL OS has over 90 third-party technology integrations. These include multiple versions of core desktop virtualization clients from vendors like Amazon AWS, Citrix, Microsoft WVD, and VMware, along with an extensive collection of vertical market solutions, performance optimization technology, and peripheral enablement software. IGEL OS was the first Linux-based endpoint operating system validated for use with WVD from the Azure cloud.

Security: Read-Only, Modular OS With Complete "Chain Of Trust"	IGEL OS has a highly modular architecture that gives administrators the ability to provision endpoints with only the elements required. This strikes a balance between maintaining a small attack surface and enabling the features required for business productivity. IGEL OS also includes a wide range of integrated security protections, including UEFI secure boot and the end-to-end "chain of trust" that verifies all sequential aspects of the boot process from the endpoint hardware (select IGEL devices) or UEFI all the way to the destination VDI host or cloud.
Hardware Longevity	In contrast to competing vendors, who aggressively push organizations to refresh hardware frequently, IGEL empowers its customers to extend the life of existing hardware through its extensive hardware compatibility, flexible device conversion and USB boot options, and hardware-agnostic management capabilities. This same philosophy applies to IGEL hardware, which is built for long-term use and backed by an industry-leading 5-year warranty on most models.

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